

Dear Craig:

It is with considerable pleasure that my family and I take this opportunity to express our heartfelt thanks and appreciation for the outstanding assistance and unwavering compassion that you provided during the recent journey with our father who traveled down life's path with Alzheimer's. Our circumstances were particularly trying, since managing all of the issues that needed to be addressed had to be accomplished by way of both California and Pennsylvania, as our parents and you resided in Florida.

My brother and I realized early on in our father's decline that we needed to maximize our efforts to assist our mother and have in place a liaison to help coordinate services at the local level, as well as be available physically. Our mother, the ever courageous caregiver, watched helplessly as her soul mate of 55 years regressed in a continuing downward spiral until it was impossible for her to continue to care for him at home. The subsequent placement in a nursing home addressed the most immediate concerns, yet generated entirely new issues that had to be dealt with.

This journey was definitely a learning process involving more than just our family and requiring the participation and cooperation of many individuals. Your involvement with us throughout the various challenges that we faced, which extended even beyond our father's ultimate passing, was most exemplary and supportive. You offered genuine empathy and understanding to better help us come to terms with our loss. You were patient, available when necessary, and knew when to step to the plate and when to stand by the sidelines. Your caring attitude clearly came from the heart. My brother and I were glad to finally be able to meet you in person on one of our visits to Florida, especially after so very many months of managing the situation via the telephone.

In conclusion, we are truly thankful for all of your support and are convinced that someone like yourself, who has the caring attitude, knowledge, and resources to help manage elder-care issues, is invaluable and necessary for families struggling with these emotionally-charged responsibilities.

Our best wishes to you for your continuing success in rising to the enormous challenges set before you.

Most sincerely,

Sigrid and Michael